Call Dispositions and Rate Calculations

	Landline	Cell	Total
Interview (Category 1)			
Completed interview	326	78	404
Partial interview	2		2
Eligible, non-interview (Category 2)			
Refusal			
Respondent refusal	398	67	465
Household refusal	161	70	231
Breakoff (Known) refusal	9	1	10
Breakoff partial	6	1	7
Non-contacts			
Respondent not available	33	32	65
Respondent voicemail, message left			
Respondent voicemail, no message left	84		84
Other non-refusals			
Deceased respondent	1		1
Physically or mentally unable/incompetent	2		2
Language barrier			
Respondent language barrier	3	3	6
Household language barrier	4	6	10
Callback/Not safe to talk		21	21
Poor audio		1	1
Unknown eligibility, non-interview (Category 3)			
Always busy	35	15	50
No answer	254	228	482
Unknown voicemail, don't know if correct person	505	463	968
Call blocking	1		1
Not eligible (Category 4)			
Fax/data line	54	3	57
Non-working	73	173	246
Disconnected	799	174	973
Temporarily out of service	3	16	19
Non-residential	73	14	87
Person not household resident		1	1
Child's cell phone		30	30
Duplicate listing, disqualified			
Total phone numbers used			4,223
Average # attempts (category 2 non-contacts & category 3 unknown eligibility)			4.8
Complete interviews (I)			404
Partial interviews (P)			2
Refusals and breakoffs (R)			713
Non-contacts (NC)			149
Other (O)			19
Unknown household (UH)			1,523
Unknown other (UO)			0
Estimated proportion of cases of unknown eligibility that are eligible (e)			0.477
Response rate			
Method 1 = I / (I + P + R + NC + O + UH + UO)			0.144
Method 2 = (I + P) / (I + P + R + NC + O + UH + UO)			0.144
Method 3 = I / ((I + P + R + NC + O) + e(UH + UO))			0.201
Method 4 = (I + P) / ((I + P + R + NC + O) + e(UH + UO))			0.202
Cooperation rate			
Method 1 = I / (I + P + R + O)			0.355
Method 2 = (I + P) / (I + P + R + O)			0.357
Method 3 = I / (I + P + R)			0.361
Method 4 = (I + P) / (I + P + R)			0.363
Refusal rate			
Method 1 = R / (I + P + R + NC + O + UH +UO)			0.254
Method 2 = R / ((I + P + R + NC + O) +e(UH + UO))			0.354
Method 3 = R / (I + P+ R + NC + O)			0.554
Contact rate			
Method 1 = (I + P + R + O) / (I + P + R + O + NC + UH + UO)			0.405
Method 2 = (I + P + R + O) / ((I + P + R + O + NC) + e(UH + UO))			0.565
Method 3 = (I + P + R + O) / (I + P + R + O + NC)			0.884