

Call Dispositions and Rate Calculations

	Online Panel	Landline	Cell	Total
Interview (Category 1)				
Completed interview	180	125	104	409
Partial interview		7	10	17
Eligible, non-interview (Category 2)				
Refusal				
Respondent refusal		46	59	105
Household refusal			2	2
Breakoff (Known) refusal				
Breakoff partial		7	13	20
Non-contacts				
Respondent not available		213	326	539
Respondent voicemail, message left			1	1
Respondent voicemail, no message left		154	113	267
Other non-refusals				
Deceased respondent				
Physically or mentally unable/incompetent		5	3	8
Language barrier				
Respondent language barrier			13	13
Household language barrier		1	11	12
Callback/Not safe to talk			9	9
Poor audio		1	3	4
Unknown eligibility, non-interview (Category 3)				
Always busy		132	296	428
No answer		478	676	1,154
Unknown voicemail, don't know if correct person		673	1,331	2,004
Call blocking		49	12	61
Not eligible (Category 4)				
Fax/data line		27	1	28
Non-working		80	59	139
Disconnected		923	222	1,145
Temporarily out of service		5	14	19
Non-residential		58	22	80
Person not household resident		1		1
Child's cell phone			4	4
Duplicate listing, disqualified				
Total phone numbers used				6,289
Average # attempts (non-contacts & unknown eligibility)				2
Complete interviews (I)				229
Partial interviews (P)				17
Refusals and breakoffs (R)				127
Non-contacts (NC)				807
Other (O)				33
Unknown household (UH)				3,660
Unknown other (UO)				0
Estimated proportion of cases of unknown eligibility that are eligible (e)				0.461
Response rate				
Method 1 = $I / (I + P + R + NC + O + UH + UO)$				0.047
Method 2 = $(I + P) / (I + P + R + NC + O + UH + UO)$				0.050
Method 3 = $I / ((I + P + R + NC + O) + e(UH + UO))$				0.079
Method 4 = $(I + P) / ((I + P + R + NC + O) + e(UH + UO))$				0.085
Cooperation rate				
Method 1 = $I / (I + P + R + O)$				0.564
Method 2 = $(I + P) / (I + P + R + O)$				0.606
Method 3 = $I / (I + P + R)$				0.614
Method 4 = $(I + P) / (I + P + R)$				0.660
Refusal rate				
Method 1 = $R / (I + P + R + NC + O + UH + UO)$				0.026
Method 2 = $R / ((I + P + R + NC + O) + e(UH + UO))$				0.044
Method 3 = $R / (I + P + R + NC + O)$				0.105
Contact rate				
Method 1 = $(I + P + R + O) / (I + P + R + O + NC + UH + UO)$				0.083
Method 2 = $(I + P + R + O) / ((I + P + R + O + NC) + e(UH + UO))$				0.140
Method 3 = $(I + P + R + O) / (I + P + R + O + NC)$				0.335