

Call Dispositions and Rate Calculations

	Landline	Cell	Total
Interview (Category 1)			
Completed interview	224	81	305
Partial interview			
Eligible, non-interview (Category 2)			
Refusal			
Respondent refusal	205	123	328
Household refusal	26	3	29
Breakoff (Known) refusal	5	2	7
Breakoff partial	4	2	6
Non-contacts			
Respondent not available	115	39	154
Respondent voicemail, message left			
Respondent voicemail, no message left	129	18	147
Other non-refusals			
Deceased respondent	5		5
Physically or mentally unable/incompetent	1		1
Language barrier			
Respondent language barrier	1	7	8
Household language barrier	2	7	9
Callback/Not safe to talk		10	10
Poor audio	3	1	4
Unknown eligibility, non-interview (Category 3)			
Always busy	39	90	129
No answer	234	216	450
Unknown voicemail, don't know if correct person	480	636	1,116
Call blocking	43	7	50
Not eligible (Category 4)			
Fax/data line	39	3	42
Non-working	14	130	144
Disconnected	129	171	300
Temporarily out of service	5	29	34
Non-residential	9	10	19
Person not household resident	50	29	79
Child's cell phone		17	17
Duplicate listing, disqualified			
Total phone numbers used			3,393
Complete interviews (I)			305
Partial interviews (P)			0
Refusals and breakoffs (R)			370
Non-contacts (NC)			301
Other (O)			23
Unknown household (UH)			1,759
Unknown other (UO)			0
Estimated proportion of cases of unknown eligibility that are eligible (e)			0.611
Response rate			
Method 1 = $I / (I + P + R + NC + O + UH + UO)$			0.111
Method 2 = $(I + P) / (I + P + R + NC + O + UH + UO)$			0.111
Method 3 = $I / ((I + P + R + NC + O) + e(UH + UO))$			0.147
Method 4 = $(I + P) / ((I + P + R + NC + O) + e(UH + UO))$			0.147
Cooperation rate			
Method 1 = $I / (I + P + R + O)$			0.437
Method 2 = $(I + P) / (I + P + R + O)$			0.437
Method 3 = $I / (I + P + R)$			0.452
Method 4 = $(I + P) / (I + P + R)$			0.452
Refusal rate			
Method 1 = $R / (I + P + R + NC + O + UH + UO)$			0.134
Method 2 = $R / ((I + P + R + NC + O) + e(UH + UO))$			0.178
Method 3 = $R / (I + P + R + NC + O)$			0.370
Contact rate			
Method 1 = $(I + P + R + O) / (I + P + R + O + NC + UH + UO)$			0.253
Method 2 = $(I + P + R + O) / ((I + P + R + O + NC) + e(UH + UO))$			0.336
Method 3 = $(I + P + R + O) / (I + P + R + O + NC)$			0.699